

South Side Utility District # 2

Water Quality Report-2024

Is my drinking water safe?

YES, our water meets all of EPA's health standards. A copy of any test result can be obtained at the South Side Utility District office located at 251 JMZ Drive in Gordonsville.

What is the source of my water?

Your water, which is surface water, is purchased from the Baxter Water Department. The Baxter Water Department purchases water from Cookeville. This water comes from Center Hill Lake. Our goal is to protect our water from contaminants and we are working with the State to determine the vulnerability of our water source to **potential** contamination. The Tennessee Department of Environment and Conservation (TDEC) have prepared a Source Water Assessment Program (SWAP) Report for the untreated water sources serving this water system. The SWAP Report assesses the susceptibility of untreated water sources to **potential** contamination. To ensure safe drinking water, all public water systems treat and routinely test their water. Water sources have been rated as reasonably susceptible, moderately susceptible or slightly susceptible based on geologic factors and human activities in the vicinity of the water source. The Baxter Water Department sources rated as moderately susceptible to potential contamination.

An explanation of Tennessee's Source Water Assessment Program, the Source Water Assessment summaries, susceptibility scorings and the overall TDEC report to EPA can be viewed online at <https://www.tn.gov/environment/program-areas/wr-water-resources/water-quality/source-water-assessment.html> or you may contact the Water System to obtain copies of specific assessments.

Why are there contaminants in my water?

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's Safe Drinking Water Hotline (800-426-4791).

Este informe contiene información muy importante. Tradúscalo o hable con alguien que lo entienda bien.

For more information about your drinking water, please call Jim Massey at 615-683-9900.

How can I get involved?

The South Side Utility District Board meets on the 4th Thursday of each month at 4:00 pm at the district office. Please feel free to participate in these meetings. The Commissioners of South Side Utility District serve four year terms. Vacancies on the Board of Commissioners are filled by appointment by the Smith County Mayor from a list of three nominees certified by the Board of Commissioners to the Smith County Mayor to fill a vacancy. Decisions by the Board of Commissioners under the District's customer complaint policy may be reviewed by the Utility Management Review Board of the Tennessee Department of Environment and Conservation pursuant to Section 7-82-702(7) of Tennessee Code Annotated. For more information contact Jim Massey @ 931-683-9900.

Is our water system meeting other rules that govern our operations?

The State and EPA require us to test and report on our water on a regular basis to ensure its safety. We have met all of these requirements. Results of unregulated contaminant analysis are available upon request. We want you to know that we pay attention to all the rules.

Other Information

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally-occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.

Contaminants that may be present in source water:

- Microbial contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.
- Inorganic contaminants, such as salts and metals, which can be naturally-occurring or result from urban storm water runoff, industrial, or domestic wastewater discharges, oil and gas production, mining, or farming.

- Pesticides and herbicides, which may come from a variety of sources such as agriculture, urban storm water runoff, and residential uses.
- Organic chemical contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban storm water runoff, and septic systems.
- Radioactive contaminants, which can be naturally-occurring or be the result of oil and gas production and mining activities.

In order to ensure that tap water is safe to drink, EPA and the Tennessee Department of Environment and Conservation prescribe regulations which limit the amount of certain contaminants in water provided by public water systems. Cookeville's water treatment processes are designed to reduce any such substances to levels well below any health concern. FDA regulations establish limits for contaminants in bottled water which must provide the same protection for public health.

Do I Need To Take Special Precautions?

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have under-gone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about not only their drinking water, but food preparation, personal hygiene, and precautions in handling infants and pets from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbiological contaminants are available from the Safe Drinking Water Hotline (800-426-4791).

Water System Security

Following the events of September 2001, we realize that our customers are concerned about the security of their drinking water. We urge the public to report any suspicious activities at any utility facilities, including treatment plants, pumping stations, tanks, fire hydrants, etc. to 615-683-6464.

Pharmaceuticals in Drinking Water

Flushing unused or expired medicines can be harmful to your drinking water. Learn more about disposing of unused medicines at <https://tdeonline.tn.gov/rxtakeback/>

Lead in Drinking Water

Lead can cause serious health effects in people of all ages, especially pregnant people, infants (both formula-fed and breastfed), and young children. Lead in drinking water is primarily from materials and parts used in service lines and in home plumbing. The South Side Utility District #2 is responsible for providing high quality drinking water and removing lead pipes but cannot control the variety of materials used in the plumbing in your home. Because lead levels may vary over time, lead exposure is possible even when your tap sampling results do not detect lead at one point in time. You can help protect yourself and your family by identifying and removing lead materials within your home plumbing and taking steps to reduce your family's risk. Using a filter, certified by an American National Standards Institute accredited certifier to reduce lead, is effective in reducing lead exposures. Follow the instructions provided with the filter to ensure the filter is used properly. Use only cold water for drinking, cooking, and making baby formula. Boiling water does not remove lead from water. Before using tap water for drinking, cooking, or making baby formula, flush your pipes for several minutes. You can do this by running your tap, taking a shower, doing laundry or a load of dishes. If you have a lead service line or galvanized requiring replacement service line, you may need to flush your pipes for a longer period. If you are concerned about lead in your water and wish to have your water tested, contact The South Side Utility District #2 at 615-683-6464. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available at <https://www.epa.gov/safewater/lead>.

Lead Service Line Inventory

A Lead Service Line Inventory has been completed for our system and is accessible by contacting our office during regular business hours.

Water Quality Data

What does this chart mean?

- **MCLG** - Maximum Contaminant Level Goal, or the level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.
- **MCL** - Maximum Contaminant Level, or the highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology. To understand the possible health effects described for many regulated constituents, a person would have to drink 2 liters of water every day at the MCL level for a lifetime to have a one-in-a-million chance of having the described health effect.
- **MRDL** - Maximum Residual Disinfectant Level: The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for the control of microbial contaminants.
- **MRDLG** - Maximum residual disinfectant level goal. The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.
- **LRAA**- Locational Running Annual Average
- **AL** - Action Level, or the concentration of a contaminant which, when exceeded, triggers treatment or other requirements which a water system must follow.
- **Below Detection Level (BDL)** - laboratory analysis indicates that the contaminant is not present at a level that can be detected.
- **Parts per million (ppm) or Milligrams per liter (mg/l)** – explained in relation to time as one part per million corresponds to one minute in two years.
- **Parts per billion (ppb) or Micrograms per liter** - explained in relation to time as one part per billion corresponds to one minute in 2,000 years.
- **Nephelometric Turbidity Unit (NTU)** - nephelometric turbidity unit is a measure of the clarity of water. Turbidity in excess of 5 NTU is just noticeable to the average person.
- **TT** - Treatment Technique, or a required process intended to reduce the level of a contaminant in drinking water.
- **RTCR**– Revised Total Coliform Rule. This rule went into effect on April 1, 2016 and replaces the MCL for total coliform with a Treatment Technique Trigger for a system assessment
- **ND** - Non-Detect
- **LRAA**- Locational running annual average (LRAA)- the average of sample analytical results for samples taken at a particular monitoring location during the previous four calendar quarters.

Contaminant	Do We Meet the Standards	MCLG In CCR Units	MCL in CCR Units	Level Found in CCR Units	Range of Detection	Units	Date of Sample*	Typical Source of Contaminant
Total Coliform Bacteria (RTCR)	YES	0	TT Trigger	0			2024	Naturally present in the environment.
***Turbidity	YES	N/A	TT	0.36	0.02 – 0.36	NTU	2024	Soil runoff
Copper ¹	YES	1.3	AL = 1.3	0.0393	0.0107-0.2740	ppm	2024	Corrosion of household plumbing systems, Erosion of natural deposits Leaching from wood preservatives
Lead ¹	YES	0	AL=15	<2.00	<2.00-<2.00	ppb	2024	Corrosion of household plumbing systems; Erosion of natural deposits
Barium	YES	2	2	.0171	0-.0171	ppm	2024	Discharge of drilling wastes; discharge from metal Refineries; erosion of natural deposits
Fluoride	YES	4	4	0.11	0.06 – 0.11	ppm	2024	Erosion of natural deposits: Water additive which Promotes strong teeth
Sodium	YES	None	None	23.7		ppm	2024	Sodium Hydroxide is added to the treatment Process for corrosion control and water Stabilization
**Total Organic Carbon	YES	TT	TT			ppm	2024	Naturally present in the environment
Total Trihalomethanes TTHM	YES	N/A	80	45.18 LRAA	16.70 – 55.70	ppb	2024	By-product of drinking water chlorination
Total Haloacetic Acids (HAA5)	YES	N/A	60	42.88 LRAA	21.20 – 70.80	ppb	2024	By-product of drinking water chlorination
Chlorine	YES	MRDLS= 4	MRDL= 4	1.40 Avg.	1.30 – 1.50	ppm	2024	Water additive used to control microbes

**We met the TT requirements for Total Organic Carbon removal .

***Turbidity does not present any risk to your health. We monitor turbidity, which is a measure of the cloudiness of water, because it is a good indicator of the effectiveness of our filtration system.99.95% of our samples were below the turbidity limit. We monitor turbidity, which is a measure of the cloudiness of the water, because it is a good indicator of the effectiveness of our filtration system.

¹ Lead & copper values are reported in 90th percentile values. During the most recent round of lead & copper testing, 0 out of 10 households tested contained concentrations exceeding the action level.